

# **IMPORTANT INFORMATION**

Ship Carnival Paradise

Sail Date

**September 21, 2017** 

Stateroom R155

Booking Number 6GL2Z2

# IMPORTANT PUBLIC HEALTH SCREENING

At Carnival Cruise Line the safety, health and welfare of our guests, crew and staff are our main priorities. All guests and crew boarding our vessels must complete a mandatory health screening questionnaire prior to embarking. Individuals, who positively answer any of the screening questions, will be asked to submit to further medical screening prior to being allowed on board.

We are requesting that each adult, 18 years and older, print the attached Public Health Questionnaire and fill it out completely, just prior to their arrival at the terminal. Minors traveling with adults must be added to an adult's questionnaire. Guests must affirm that their responses are true and accurate at the time of check-in. All questionnaires will be collected at embarkation, prior to cruise check-in. Anyone refusing to complete this questionnaire will be denied boarding and no compensation will be provided. Thank you, in advance, for your cooperation.

# **IMPORTANT PREGNANCY QUESTIONNAIRE**

All FEMALE guests and crew boarding our vessels must complete a mandatory pregnancy screening questionnaire, prior to embarking.

Pregnant guests who, on the day of embarkation or at any point during the cruise, have already entered or will enter the 24th week of pregnancy, will not be allowed to sail because of the potential need for specialized medical care that may not be available during the cruise.

Pregnant guests who meet the forgoing requirement must submit, prior to departure, Carnival's Attending Physician Certification. This form must be filled out by the guest's attending physician, certifying that the gestational status is in accordance with this policy and that the pregnant guest is medically fit to sail.

If this certification is not received prior to arrival at the pier, the pregnant guest must obtain it from her attending physician. If a pregnant guest is unable to obtain the certification before sailing time, she will be denied boarding at embarkation. Please note that a generic letter from a guest's attending physician is not acceptable, as it does not comply with Carnival's policies.

This form must be completed by ALL females, age 18 and above, OR by the parent/guardian of ALL minor female guests between 13 and 17 (one form per adult). Guests must affirm that their responses are true and accurate at the time of check-in. All questionnaires will be collected at embarkation, prior to cruise check-in. Anyone refusing to complete this questionnaire will be denied boarding and no compensation will be provided. Thank you, in advance, for your cooperation.

# PLEASE COMPLETE ONE FORM PER ADULT PRIOR TO BOARDING

An interactive version of this form is available at

https://www.carnival.com/~/media/CCLUS/PDFs/edocs/health-pregnancy-questionnaire.pdf

Date:	Ship:	Port:
Stateroom:(not applicable for visitors)	Nam	9:
PUBLIC HEALTH QUESTIONNAIRE		PREGNANCY QUESTIONNAIRE
Prior to boarding or visiting the ship, this form m ALL guests, age 18 and above (one form <b>Please print one form per ad</b>	n per adult).	Prior to boarding the ship, this form must be completed by ALL female guests, age 18 and above, <u>OR</u> by the parent/guardian of ALL minor female guests, between ages 13 and 17 (one form per adult).
Names of all children under the age of 18 traveling with you.		Names of all FEMALES, between ages 13 and 17, traveling with you.
3 4		1     3       2     4
To assist us in protecting the health and safety of guests and crew on this cruise, we require that you answer the following questions:		Please answer the following questions:
. Within the last 3 days, have you or any person listed developed any symptoms of diarrhea or vomiting?	d above	<ol> <li>1. Are you, or anyone listed above, pregnant?</li> <li>2. If "YES," have you provided Carnival with the company's completed "Attending Physician's Certification?"</li> </ol> □YES □NO
Do you, or anyone listed above, have a fever or feverishness PLUS any ONE of the following additional symptoms: cough, runny nose or sore throat?  If you answer "YES" to questions 1 and/or 2, you assessed, free of charge, by a member of the shadow of the	□YES* □NO	Pregnant guests who, on the day of embarkation or at any point during the cruise have already entered, or will enter the 24th week of pregnancy, will not be allowed to sail because of the potential need for specialized medical care that may not be available during the cruise.
staff. You will be allowed to travel/visit, unless you are suspected to have an illness of international public concern.		Pregnant guests who meet the foregoing requirement must submit, prior to departure, Carnival's Attending Physician Certification. This form must be filled out by the guest's attending physician, certifying that the gestational status is in accordance with this policy and that the pregnant guest is medically fit to sail.
This questionnaire may be reported to the United States Centers for Disease Control and Prevention (CDC). Whoever knowingly and willfully makes a materially false, fictitious, or fraudulent statement or expresentation may be subject to a fine, imprisonment, or both nursuant to Title 18, § 1001 of the United States Code. Similar anctions may apply in other countries where the information is provided.  Certify that the above declaration is true and correct and that any lishonest answers may have serious public health implications.		If this certification is not received prior to arrival at the pier, the pregnant guest must obtain it from her attending physician. If a pregnant guest is unable to obtain the certification before sailing time, she will be denied boarding.  Please note that a generic letter from a guest's attending physician is not
		acceptable, as it does not comply with Carnival's policies.  I understand that any misrepresentation made by me, in connection with this document, could seriously jeopardize my health and safety (or the health and safety of anyone listed above), as well as that of any unborn child/children. I assume sole responsibility for any required medical treatment, disembarkation and/or evacuation costs or expenses, either on or off the ship, for myself or anyone listed above.
Signature:		I certify that the above declaration is true and correct and that any dishonest answers may have serious health implications.  Signature:
or Official Use Only: Form Validated: By Initial:	2016-09:Rev4(USA)	For Official Use Only: Form Validated: By Initial: 2016-09:Rev4(USA

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https://www.carnival.com/~/media/CCLUS/PDFs/edocs/health-pregnancy-questionnaire.pdf

Date:	Ship:	Port:
Stateroom:(not applicable for visitors)	Nam	e:
PUBLIC HEALTH QUESTION	ONNAIRE	PREGNANCY QUESTIONNAIRE
Prior to boarding or visiting the ship, this form must be completed by ALL guests, age 18 and above (one form per adult).  Please print one form per adult.		Prior to boarding the ship, this form must be completed by ALL female guests, age 18 and above, <u>OR</u> by the parent/guardian of ALL minor female guests, between ages 13 and 17 (one form per adult).
Names of all children under the age of 18	3 traveling with you.	Names of all FEMALES, between ages 13 and 17, traveling with you.
3 4		1     3       2     4
To assist us in protecting the health and safety this cruise, we require that you answer the fo		Please answer the following questions:  1. Are you, or anyone listed above, pregnant? □YES □NO
. Within the last 3 days, have you or any person lis developed any symptoms of diarrhea or vomiting		2. If "YES," have you provided Carnival with the company's completed "Attending Physician's Certification?"
Do you, or anyone listed above, have a fever or feverishness PLUS any ONE of the following addisymptoms: cough, runny nose or sore throat?  If you answer "YES" to questions 1 and/or 2, assessed, free of charge, by a member of the staff. You will be allowed to travel/visit, unless	□YES* □NO you will be shipboard medical	Pregnant guests who, on the day of embarkation or at any point during the cruise, have already entered, or will enter the 24th week of pregnancy, will not be allowed to sail because of the potential need for specialized medical care that may not be available during the cruise.  Pregnant guests who meet the foregoing requirement must submit, prior to
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		I understand that any misrepresentation made by me, in connection with this document, could seriously jeopardize my health and safety (or the health and safety of anyone listed above), as well as that of any unborn child/children. I assume sole responsibility for any required medical treatment, disembarkation and/or evacuation costs or expenses, either on or off the ship, for myself or anyone listed above.
Signature:		I certify that the above declaration is true and correct and that any dishonest answers may have serious health implications.  Signature:
For Official Use Only: Form Validated: By Initial:	2016-09:Rev4(USA)	For Official Use Only: Form Validated: By Initial: 2016-09:Rev4(USA



# **BOARDING PASS**



**Booking Number** 

**6GL2Z2** 

Stateroom

Deck

Muster Station

R155

**Transfer Services Not Purchased**  D

**Guest Name** 

Aboard

**Robert Farley** 

Arrival Appointment 2:00pm - 2:30pm

**Carnival Paradise** 

Sail Date and Departure Time

September 21, 2017 at 4:00PM

COMPL

From

Port of Tampa

815 CHANNELSIDE DRIVE TERMINAL #3, TAMPA, FL 33602

# **Arrival Appointment**

Please arrive promptly within your arrival appointment time to reduce your wait time in line.

All guests must be checked-in and onboard the ship no later than 60 minutes prior to the published sailing time or you will not be permitted to sail.

# **Identification Requirements**

You must present your boarding pass and a government-issued picture ID (applicable to all guests 16 years and older) to enter the terminal. Additionally, citizenship documents (including any necessary visas) and completed Health Questionnaire will be needed at embarkation.

# Luggage:

We suggest you limit your luggage to a maximum of one bag per person, if traveling on cruises of 3-5 days duration, and no more than two bags per person, for cruises of 6 days or longer.

Most quests who arrive at the terminal before 1:30PM, check their bags with a porter, so they can be free to enjoy lunch before access to their stateroom is granted.

Checked baggage service is only available until 2 hours before the ship's published departure time. Guests arriving after this time will be responsible for taking their own luggage on board. Each checked suit case should not weigh more than 50 pounds, and when lying flat, bags must not exceed 16 inches high and 24 inches wide.

Make sure all your luggage has a Carnival issued baggage tag prior to checking it in at the terminal.

"Fun Ship®" Transfers



Flying in for your cruise? Check out our Transfer Services.

For pricing details and information about this program visit: www.carnival.com/transfers



# **BOARDING PASS**



**Booking Number** 

**6GL2Z2** 

R155

Stateroom D

Deck Muster Station

D

Transfer Services

**Not Purchased** 

From **Port of Tampa** 

815 Channelside Drive Terminal #3, Tampa, FL 33602

Aboard

**Carnival Paradise** 

Sail Date and Departure Time

September 21, 2017 at 4:00PM

**Guest Name** 

**Marilyn Farley** 

**Arrival Appointment** 

2:00pm - 2:30pm

**COMPLETE** 

# **Arrival Appointment**

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"Fun Ship®" Transfers

Carried for fair. N. N.

Flying in for your cruise? Check out our Transfer Services.

For pricing details and information about this program visit: <a href="https://www.carnival.com/transfers">www.carnival.com/transfers</a>



# **BOOKING SUMMARY**

12:00PM

4 Day Havana

Aboard Deck **Booking Number** Stateroom

**Carnival Paradise 6GL2Z2** R155 R

**Sailing Information** 

Sail Date **September 21, 2017** 

**Boarding Time** 1:00PM - 3:00PM

**Embarkation Port** 

PORT OF TAMPA, FL

**Debarkation Port** 

PORT OF TAMPA, FL

**Cruise Information** 

**Dining Request** 

Your Time 5:45-9:30 Confirmed

**Cruise Itinerary** 

**Port Arrive Depart** Day 4:00PM THU TAMPA, FL

11:30AM

HAVANA, CUBA 1 FRI

**FUN DAY AT SEA** SUN

HAVANA, CUBA

TAMPA, FL 8:00AM MON

1 Overnight aboard ship

SAT

**Boarding Pass Status** Guest

Mr Robert Farley Complete

Mrs Marilyn Farley Complete

# **Important Notes**

Privacy Disclosure

Carnival Cruise Line may share your registration and profile information with our affiliated companies or third parties. Affiliated companies include Costa Cruises, Cunard Line, Holland America Line, Princess Cruises, and the Yachts of Seabourn. You may limit our affiliated companies and third parties from marketing their products to you by sending your first name, last name, mailing address and/or e-mail address along with past guest number, if applicable, by e-mail: donotmail@carnival.com or mail: Carnival Cruise Lines, Attn: Affiliate O pt-Out, 3655 NW 87th Avenue Miami, FL 33178



# WHAT ARE YOU CELEBRATING?

The Fun Shops has been making life's special moments onboard even more special for over twenty years. Find the perfect gift like cabin decorations, cakes, flowers and other goodies to celebrate any occasion. Go to www.Carnival.com/FunShops to see all our secret surprises. It's time to celebrate! THE FUN SHOPS®





Ship Carnival Paradise

Sail Date

September 21, 2017

Stateroom R155

**Booking Number** 

**6GL2Z2** 

# **ITEMIZED CHARGES**

All charges are quoted in USD

# **CRUISE CHARGES**

Cruise Rate 938.00
Cruise Government Taxes and Fees\* 201.36 **Total Cruise Charges** 1,139.36

# **OPTIONAL CHARGES**

Vacation Protection 130.00
Prepaid Gratuities 103.60
Total Optional Charges 233.60
TOTAL CHARGES 1,372.96

\*Note: Cruise Government Fees and Taxes are subject to change and Carnival reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full. For a full definition of "Cruise Government Fees and Taxes" please refer to paragraph 1 of the cruise ticket contract. Any credit adjustments will appear on the guest's onboard Sail and Sign account as an onboard credit.

# **Carnival™FunPoints®**



With the Carnival World MasterCard® you can earn 2 FunPoints for every \$1 spent on Carnival, including onboard purchases charged to your Sail & Sign® Account. Plus, you can redeem FunPoints for credits toward Carnival purchases, onboard gifts and credits, and more. Call 866-680-0185 or visit carnivalfunpoints.com/CVL7 to apply for the Carnival World MasterCard with FunPoints before you sail again! Offer subject to credit approval.

See Terms and Conditions for details.

# **Pre Sales Itemized Charges**

All charges are quoted in USD

 Shore Excursions:
 179.98

 Spa Appointments:
 0.00

 Transfers:
 0.00

 Total:
 179.98

# "Fun Ship®" Transfers



Flying in for your cruise? Check out our Transfer Services

For pricing details and information about this program visit: www.carnival.com/transfers



# **PURCHASED SERVICES**

# **Shore Excursions**

have been confirmed as follows:

**Mr Robert Farley** 

**Shore Excursion** 

Date

Top 10 Best Of Havana & Local Community Project

22 Sep

**Mrs Marilyn Farley** 

**Shore Excursion**Top 10 Best Of Havana & Local Community

**Date** 22 Sep

Project

# **Spa Services**



Did you know?

You can purchase spa services online by clicking here.

Participating in a spa treatment is a great way of relaxing and rejuvenating while on vacation. Pre-purchasing your spa services online will provide immediate confirmation.

Making all of your arrangements before sailing will allow you to begin enjoying your "Fun Ship®" cruise vacation the moment you step onboard.



# **IMPORTANT INFORMATION**

# **IMPORTANT - MUST READ TRAVEL DOCUMENTATION**

Proper travel documentation is required at embarkation and throughout the cruise. Even though a guest has completed registration using Online Check-In, it is still the responsibility of the guest to bring all required travel documents. Guest should check with their travel agent and/or government authority to determine the travel documents necessary for each port of call. Any guest without proper documents will not be allowed to board the vessel and no refund of the cruise fare will be issued. Carnival assumes no responsibility for advising guests of proper travel documentation.

# **CRUISE TRAVEL**

Carnival highly recommends all guests travel with a passport (valid for at least six months beyond completion of travel). Although a passport is not required for U.S. citizens taking cruises that begin and end in the same U.S. port, travelling with a passport enhances your disembarkation experience, as delays may be expected upon your return to the U.S. if you do not have one. Additionally, passports make it easier for you to fly from the U.S. to a foreign port should you miss your scheduled port of embarkation, or need to fly back to the U.S. for emergency reasons. For more information on acceptable documents or to obtain a passport application click here or visit www.travel.state.gov.

### **AIR TRAVEL**

Passports are required for air travel to or from Europe, Canada, Mexico, Central America, the Caribbean, the Bahamas and Bermuda.

### **ONLINE CHECK-IN**

Register online at **www.carnival.com/managemycruise** to get a boarding pass that will expedite your check-in on the day of sailing.

# PIER CHECK-IN PROCEDURES

Please refer to the information provided in your boarding pass.

# TRAVELING WITH A MINOR?

When traveling with a minor and both parents/legal guardians are not cruising, we strongly recommend bringing an original signed letter from the absent parent/guardian authorizing the minor to travel with you. This will expedite processing by the Department of Homeland Security. Please note that a letter to this effect is required if debarking with children in Mexico.

### **TERMS AND CONDITIONS**

Your booking is subject to the terms and conditions set forth in Carnival's Cruise Ticket Contract. You can access the Cruise Ticket Contract at <a href="www.carnival.com">www.carnival.com</a>. It is important for you to read the Cruise Ticket Contract and become acquainted with it as it contains important limitations on the rights of guests to assert claims against Carnival Cruise Line, the vessel, their agents and employees, and others, including forum selection, arbitration, and waiver of jury trial for certain claims.

### PASSENGER BILL OF RIGHTS

If you would like to review the Cruise Industry Passenger Bill of Rights, you may do so by clicking on the following hyperlink or by going to <a href="http://www.carnival.com/about-carnival/legal-notice/passenger-bill-of-rights.aspx">http://www.carnival.com/about-carnival/legal-notice/passenger-bill-of-rights.aspx</a>.

# INFORMATION FOR GUESTS WITH INDEPENDENT AIR

To allow sufficient time for Customs clearance, please check**www.carnival.com/faq** use keyword: Debarkation to determine the earliest return flight for your debarkation port.

# COMMUNICATIONS WITH SHIP

Detailed information for communicating with the ship and onboard Internet access can be found at www.carnival.com/faq use keyword: Internet.

# CHECK-IN AND ARRIVAL APPOINTMENT

Please arrive promptly within your arrival appointment to reduce your wait time in line. All guests must be checked-in and onboard the ship no later than 60 minutes prior to the published sailing time or you will not be permitted to sail.

# **GUESTS WITH DISABILITES**

For more information on Carnival's provisions for guests with special requirements please visit **www.carnival.com/faq** use keyword: ADA.

**ZIKA VIRUS:** If you are pregnant or trying to become pregnant, please visit the FAQ section of carnival.com to learn more about the mosquito-borne Zika virus as well as visit the U.S. Centers for Disease Control website for important information.

http://wwwnc.cdc.gov/travel/notices

# **SAFETY BRIEFING**

Guests must attend the mandatory safety briefing at the commencement of the cruise and any subsequent briefing ordered by the ship's officer during the cruise. Additionally, during the course of the cruise, the ship's crew will perform various routine drills and guests are encouraged to participate on a voluntary basis. Guests shall comply with all onboard health and safety policies and procedures, and shall familiarize themselves with the nature and character of the ship, as well as, all emergency exits, to assist with safe evacuation in the event of an emergency.

# **SMOKING POLICY**

All staterooms and suites, including balconies, are an entirely smoke-free environment as per cruise ticket contract, guests who smoke in their staterooms will be assessed a \$250 USD cleaning and refreshing fee on their Sail & Sign account. This policy includes all forms of smoking, including but not limited to, cigarettes, cigars, electronic cigarettes, and personal vaporizers.

# BAGGAGE ADVICE

Guests are encouraged to limit their checked luggage to two suitcases per person, with each suitcase not to weigh more than 50 pounds and not exceed 16"h x 24"w x 30"l. Since the delivery of checked bags may take some time to reach your stateroom, you may elect to bring

your own bags on board if they do not exceed 24"w x 16"h. This advantage will ensure prompt and easy access to your baggage. Please note that Carnival assumes no responsibility for carry-on baggage. We highly recommend that guests personally carry any boarding documentation (passports, visas, I.D.), valuables, medications, and items which require special handling on and off the vessel. For security reasons, we suggest all checked luggage be unlocked prior to turning it over to the porters.

# **SECURITY SCREENING AND PROHIBITED ITEMS**

In order to maintain a safe and secure environment, Carnival prohibits guests from bringing certain items onboard, i.e., weapons, candles, irons, alcohol, or other dangerous goods. According to our policy, Carnival conducts security scanning of all luggage and if prohibited items are found, they will be removed and disposed of prior to boarding. Unsealed containers with prohibited liquids will be discarded and no compensation will be given in either case. For additional information, please refer to the terms and conditions of your cruise ticket contract. We suggest all luggage be unlocked before turning over to the porters in order to avoid any inconvenience or delay in delivering the luggage to your stateroom. Should you choose not to unlock your bags and prohibited items are found during screening, your luggage will be retained until you can open it in front of security personnel.

# **LIQUOR & BEVERAGE POLICY**

For safety reasons, guests are prohibited from bringing alcoholic beverages on board with the following exception: At the beginning of the cruise during embarkation day, guests (21 years of age and older) may carry on in their hand luggage, one 750ml bottle of sealed/unopened wine or champagne per person. A \$15.00 corkage fee (a charge exacted at a restaurant for every bottle of wine served that was not bought on the premises), per 750ml bottle will be charged should guests wish to consume their wine or champagne in a main dining room, steakhouse or bar. Guests are also prohibited from bringing water, soda and other non-alcoholic beverages on board that are packaged in bottles. A small quantity of non-alcoholic beverages (i.e., sparkling water, sodas, juice, milk) packaged in cans or cartons may be brought on board on embarkation day, only if carried on in guests' hand luggage (not in checked luggage). A small quantity is considered a maximum of 12 sealed, unopened cans/cartons of 12 ounces each or less per person.

Any hard liquor, beer, other forms of alcoholic beverage, and non-alcoholic beverages, outside of the exceptions referenced above, are strictly prohibited (in both carry-on and checked luggage) and such items will be confiscated and discarded and no compensation will be provided. Alcoholic beverages will not be sold or served to anyone under the age of 21. We reserve the right to refuse the sale of alcoholic beverages to anyone. Alcoholic beverages purchased in the ship's gift shops or in ports of call will be retained by Carnival until the morning of debarkation.

Carnival Cruise Line does not allow guests to bring large coolers on board its vessels. However small, personal-sized coolers no larger than 12" x 12" x 12" for the purpose of housing small quantities of non-alcoholic beverages and/or medications are permitted as carry-on luggage. Screening and movement of large coolers through embarkation is an impediment to the boarding and security screening process and therefore large coolers are not permitted as carry-on or checked luggage.

# STATEROOM ASSIGNMENTS

Stateroom assignment is subject to change in the event the guest occupancy varies on sailings with maximum occupancy restrictions.

# **CARNIVAL'S SAIL & SIGN PROGRAM**

Sail & Sign is Carnival's cashless onboard credit program, which for your comfort and ease throughout the cruise, allows you to charge your purchases directly to your personal account. No cash accepted; simply present your Sail & Sign card when making purchases. A 15% service charge will be added for all beverage purchases unless otherwise noted. We accept Visa, MasterCard, Discover, Diners, American Express or Optima Card at embarkation or on board the ship at the Guest Services Desk. NOTE: Credit cards are NOT transferable, and you must be an authorized signer by the card issuing bank. Personalized Sail & Sign cards are provided to all guests and are valid for use immediately upon boarding the ship.

# CREDIT CARD AND DEBIT CARD HOLD

An initial hold will be placed on your credit card or debit card (checking account) at the beginning of the cruise as a deposit for on board purchases. Additional holds will occur through the course of the cruise for every onboard purchase until the total charge is billed at the end of the cruise. This will reduce the amount of available credit on your credit card or restrict the availability of cash in your checking account, should you wish to use the same credit / debit card elsewhere. Any remaining hold after the end of the cruise will automatically be released by your issuing bank within 72 working hours.

# **FINAL PAYMENT**

An itemized statement will be delivered to your stateroom prior to debarkation for your review; however, any charges after midnight on the last night of the cruise may not be shown on the statement. Your account will be settled automatically to your credit card at the end of the youage.

# **GRATUITY PAYMENT INFORMATION**

For your convenience, we are automatically adding the gratuities for your dining and stateroom services to your onboard Sail & Sign charge account. The total amount will be USD 12.00 per guest, per day for cruises departing through and including August 31, 2016. Please note, effective for all cruises departing on or after September 1, 2016, the gratuities amount will increase from \$12.00 USD to \$12.95 USD per person, per day for guests in standard stateroom accommodations and to \$13.95 USD per person, per day for guests booked in suites. If your gratuities are pre-paid by May 9, 2016, you will not be subject to the increased amount. Gratuities will be distributed amongst the service team. You have complete discretion to adjust these gratuities while onboard.

For beverage purchases, an automatic15% gratuity will be added to the bill and the charges will be applied directly to the guest's Sail & Sign account.. An automatic 15% gratuity will be added to the cover charge of the Chef's Table and the charges will be applied directly to the guest's Sail & Sign account. Room Service staff may be tipped as service is rendered.

# **Carnival**

# **VACATION PROTECTION PLAN**

Carnival
Cruise Vacation Protection
Designed Exclusively for the Guests of Carnival Cruise Line

Carnival wants you to have the best vacation ever, with nothing to think about except how muctFUN you're going to have. That's why we created Carnival's Cruise Vacation Protection. Carnival's Cruise Vacation Protection package of benefits has been designed to give you the peace of mind that comes with having the following:

# **Cruise Vacation Protection Package of Benefits:**

- Carnival Cancellation Fee Waiver Program waives the non-refundable cancellation provision of your Ticket Contract and pays you the value of the unused portion of your prepaid cruise vacation in the event that you or your traveling companion need to cancel your cruise vacation (for specified reasons). In addition, should you or your traveling companion need to cancel your cruise for "any other reason", you may be eligible for cruise credits up to 75% of the non-refundable, prepaid cruise vacation cost as long as the Cruise Vacation Protection is purchased prior to final payment. Brought to you by Carnival Cruise Line\*.
- Carnival Travel Insurance Program provides coverage for independently-booked air, accident and sickness medical benefits, evacuation, baggage protection and much more. Underwritten by Stonebridge Casualty Insurance Company.
- CareFree<sup>TM</sup> Worldwide Emergency Assistance Program provides 24-hour assistance services including: pre-cruise health, safety and weather information; assistance with travel changes; lost luggage assistance; emergency cash transfer assistance; emergency medical and dental assistance; lost travel document assistance; and emergency medical payment assistance. Provided by On Call International.

We strongly recommend adding Carnival's Cruise Vacation Protection to your reservation, so that you can get back to the important planning decision s like what to pack!

Please note that payment of the required cruise deposit does not automatically activate enrollment in Carnival's Cruise Vacation Protection. To act ivate enrollment, the appropriate program costs must be paid in addition to the required cruise deposit amount. Please keep these documents for your records.

\* For New York state residents, the Carnival Cancellation Fee Waiver Program is underwritten by Stonebridge Casualty Insurance Company, an AEGON Company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form series TAHC5000.

# **CRUISE VACATION PROTECTION**

Cancellation Fee Waiver Program Ticket Contract Addendum Provided By Carnival Cruise Line\*

\* For New York residents, the Carnival Cancellation Fee Waiver Program is underwritten by Stonebridge Casualty Insurance Company, an AEGON Company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form series TAHC5000.

The Carnival Cancellation Fee Waiver Program offers our valued guests the opportunity to receive a refund from Carnival Cruise Line (beyond the stand ard refund policy published in our cruise brochure) for those otherwise non-refundable cruise vacation-related costs prepaid to Carnival Cruise Line, sho uld you cancel or interrupt your cruise vacation for the reasons stated below.

Carnival Cruise Cancellation & Interruption Fee Waiver (For Specified Reasons).....Cash Refund Up to Total Cruise Vacation Cost

This Cancellation Fee Waiver Program is an addendum to your cruise Ticket Contract. Through the Cancellation Fee Waiver Program, Carnival Cruise Line will waive their standard cancellation provision and refund to you IN CASH the otherwise non-refundable value of the unused portion of your prepaid or uise vacation, should you or your traveling companion need to cancel or interrupt your cruise vacation for any one of the following reasons (subject to the restrictions noted below\*\*):

- 1. sickness, injury or death to yourself, a traveling companion, or members of either of your immediate families which is diagnosed and treated by a physician at the time your cruise vacation is terminated;
- 2. you are involuntarily terminated or laid off by your employer (of one continuous year or greater);
- 3. involvement in a traffic accident en route to departure that causes you to miss your cruise;
- 4. your home is made uninhabitable by a natural disaster such as flood, earthquake, hurricane, volcano, tornado, wildfires or blizzard;
- 5. being called to serve jury duty or subpoena;
- 6. you are called into active military service to provide aid or relief in response to a national disaster;
- 7. National Oceanic and Atmospheric Administration issues a Severe Weather Warning or Watch en route to, or at, the port of embarkation within 48 hours of your scheduled departure; or
- 3. the airline, bus, train or cruise ship is delayed due to inclement weather which prevents you from reaching your port of embarkation and this delay causes you to miss more than 50% of your cruise vacation.

Carnival Cancellation Fee Waiver refunds are also provided if you are charged a change in occupancy/single supplement charge as a result of your trave ling companion's cancellation due to one of the reasons cited above.

IMPORTANT: Please advise your travel agent, Carnival Cruise Line and the Program Administrator as soon as possible in the event of cancellation. Refun ds will not be provided for additional charges incurred that would have not been charged had you notified these parties as soon as reasonably possible.



\*\*Please note the following restrictions:

Carnival will not waive their cancellation fee and provide a cash refund, should you cancel or interrupt Your cruise vacation for any of the following reasons:

- a condition that first presents, worsens, becomes acute, or has symptoms causing a person to seek diagnosis, care or treatment, or prompts a change in medication, during the 60 days before the Cancellation Fee Waiver Program is purchased;
- a condition related to: elective abortion; use of alcohol or drugs other than as prescribed by a doctor; psychological disorders (unless hospitalization is required) or pregnancy (unless hospitalization is required);
- business, contractual, or educational obligations of you, a family member or a traveling companion;
- declared or undeclared war or act of war;
- service in the armed forces of any country;
- unlawful acts (committed by you, a family member or a traveling companion); or
- any specified reason cited previously that occurs prior to the purchase of the Cancellation Fee Waiver Program.

# Where To Report Cancellations & Interruptions:

Contact your travel agent, Carnival Cruise Line or the Program Administrator IMMEDIATELY to advise of your situation and to avoid any non-reimbursable expenses due to late notification. The Program Administrator will send you a form that must be completed by you and the treating doctor (if applicable). Instructions will be provided as to what other information may be needed if cancellation/interruption is caused by a non-medical reason. The Program Administrator can be contacted 24 hours a day online at www.travelclaim.com or Monday - Friday 8 AM - 10 PM (Eastern) and Saturdays 9 AM - 5 PM (Eastern) by calling 1-800-331-2796 or 1-516-342-2720.

\* For New York state residents, the Carnival Cancellation Fee Waiver Program is underwritten by Stonebridge Casualty Insurance Company, an AEGON Company, Columbus, Ohio; NAIC # 10952 under Policy/Certificate Form series TAHC5000.

# SPECIAL CRUISE VACATION PROTECTION CANCELLATION ENHANCEMENT CRUISE VACATION PROTECTION "ANY REASON" CRUISE CREDITS...... Up to 75% of the non-refundable prepaid Cruise Vacation Cost

# **Provided EXCLUSIVELY by Carnival Cruise Line**

In the event that you choose to cancel for a reason not authorized above or for a reason that is otherwise restricted, at any time up until departure, and you have purchased Cruise Vacation Protection, Carnival Cruise Line will provide you a cruise credit equal to 75% of the non-refundable value of your Cruise Vacation prepaid to Carnival Cruise Line, for your use toward a future cruise. This additional enhancement is offered exclusively by Carnival Cruise Line as a special service to guests that purchase this ticket contract Cancellation Fee Waiver Program Addendum. Certain restrictions on the use of these cruise credits (such as blackout periods) may apply. To be eligible for credits, notification of cancellation must be given to Carnival Cruise Line prior to the ship's departure. Once you've cancelled with Carnival Cruise Line, please contact the Program Administrator at **1-800-331-2796** regarding cruise credits.

# CARNIVAL TRAVEL INSURANCE PROGRAM Underwritten By Stonebridge Casualty Insurance Company

Policy Number: MZ0911098H0000A

Description Of Coverages Maximum Benefit Amount

Part A. Travel Arrangement Protection

Trip Cancellation for Independently Booked Air Up To Total Original Airfare Cost

Trip Interruption for Independently Booked Air Up To Total Original Airfare Cost

Trip Delay \$500

Part B. Medical Protection

Emergency Evacuation \$30,000

Repatriation \$30,000

Accident Medical Expense \$10,000

Sickness Medical Expense \$10,000

Part C. Baggage Protection

Baggage and Personal Effects \$1,500

Baggage Delay \$500



The benefits provided in this program are subject to certain restrictions and exclusions, including the Pre-Existing Condition Exclusion. Please read this brochure in its entirety for a complete description of all coverage terms and conditions. Note: Words beginning with capital letters are defined in this text in this Description of Coverage.

# Part A. Travel Arrangement Protection

# **Pre-Departure Trip Cancellation For Independently Booked Air**

We will pay a Pre-Departure Trip Cancellation Benefit, up to the amount in the Schedule, if you are prevented from taking your Covered Cruise Vacation due to your, an Immediate Family Member's, Traveling Companion's, or Business Partner's Sickness, Injury, or death or Other Covered Events as defined, that occur(s) before departure on your Covered Cruise Vacation. The Sickness or Injury must: a) commence while your coverage is in effect under the plan; b) require the examination and treatment by a Physician at the time the Covered Cruise Vacation is canceled; and c) in the written opinion of the treating Physician, be so disabling as to prevent you from taking your Covered Cruise Vacation.

# **Pre-Departure Trip Cancellation Benefits For Independently Booked Air**

We will reimburse you, up to the amount in the Schedule for the amount of prepaid, non-refundable, and unused Payments or Deposits.

# Post-Departure Trip Interruption For Independently Booked Air

We will pay a Post-Departure Trip Interruption Benefit, up to the amount in the Schedule, if due to your, an Immediate Family Member's, Traveling Companion's or Business Partner's Sickness, Injury or death or Other Covered Events as defined: 1) your arrival on your Covered Cruise Vacation is delayed; or 2) you are unable to continue on your Covered Cruise Vacation after you have departed on your Covered Cruise Vacation. For item 1) above, the Sickness or Injury must: a) commence while your coverage is in effect under the plan; b) for item 2) above, commence while you are on your Covered Cruise Vacation and your coverage is in effect under the plan; and c) for both items 1) and 2) above, require the examination and treatment by a Physician at the time the Covered Cruise Vacation is interrupted or delayed; and d) in the written opinion of the treating Physician, be so disabling as to delay your arrival on your Covered Cruise Vacation or to prevent you from continuing your Covered Cruise Vacation.

# Post-Departure Trip Interruption Benefits For Independently Booked Air

We will reimburse you, up to the amount in the Schedule, for the following: 1) the additional transportation expenses by the most direct route from the point you interrupted your Covered Cruise Vacation: (a) to the next scheduled destination where you can catch up to your Covered Cruise Vacation; or (b) to the final destination of your Covered Cruise Vacation; 2) the additional transportation expenses incurred by you by the most direct route to reach your original Covered Cruise Vacation destination if you are delayed and leave after the Scheduled Departure Date. However, the benefit payable under 1) and 2) ab ove will not exceed the cost of a one-way economy air fare by the most direct route, less any refunds paid or payable for your unused original tickets; 3) reasonable additional accommodation and transportation expenses (up to \$100 per day) incurred to remain near a covered traveling Immediate Family Member or Traveling Companion who is hospitalized during your Cruise Vacation.

**Important:** You, your Traveling Companion and Immediate Family Member booked to travel with you must be medically capable of travel on the day you purchase this coverage. The covered reason for cancellation or interruption of your Cruise Vacation must occur after your effective date of Trip Cance llation coverage.

Please note: Benefits will not be paid for expenses not refunded in the event of your travel agent's, the airline's or Carnival Cruise Line's insolvency.

"Other Covered Events" means only the following unforeseeable events or their consequences which occur while coverage is in effect under this Policy: a change in plans by you, an Immediate Family Member traveling with you, or Traveling Companion resulting from one of the following events which occurs while coverage is in effect under this Policy: a) being directly involved in a documented traffic accident while en route to departure; b) being hij acked, Quarantined, required to serve on a jury, or required by a court order to appear as a witness in a legal action, provided you, an Immediate Family Mem ber traveling with you or a Traveling Companion is not: 1) a party to the legal action; or 2) appearing as a law enforcement officer; c) having your Ho me made uninhabitable by fire, flood, volcano, earthquake, hurricane, or other natural disaster; d) being called into active military service to provide aid or relief in the event of a national disaster; e) your involuntary termination of employment or layoff which occurs after your effective date of coverage. You must ha ve been continuously employed with the same employer for 1 year prior to the termination or layoff; f) National Oceanic and Atmospheric Administration issues a Severe Weather Warning or Watch en route to, or at, Your port of embarkation within 48 hours of your scheduled departure; or g) your Common Carrier is delayed due to inclement weather which prevents you from reaching your destination and the delay causes you to miss more than 50% of your Cruise Vacation.

# **Trip Delay**

If your Covered Cruise Vacation is delayed, we will reimburse you, up to the amount shown in the Schedule, for unused land or water travel arrangement s, less any refund paid or payable, and reasonable additional expenses incurred by you for hotel accommodations, meals, telephone calls, and economy transportation to catch up to your Cruise Vacation or to return Home. We will not pay benefits for expenses incurred after travel becomes possible.

Trip Delay must be caused by or result from: 1) Common Carrier delay; 2) loss or theft of your passport(s), travel documents or money; 3) being Q uarantined; 4) hijacking; 5) adverse weather; 6) a documented traffic accident while you are en route to departure; 7) unannounced strike; 8) a civil disorde r.

# **Part B. Medical Protection**

# **Medical Expense/Emergency Assistance Benefits**

We will pay this benefit, up to the amount in the Schedule, for the following Covered Expenses incurred by you, subject to the following: 1) Covered Expenses will only be payable at the Usual and Customary level of payment; 2) benefits will be payable only for Covered Expenses resulting from a Sic kness that first manifests itself or an Injury that occurs while on a Covered Cruise Vacation; 3) benefits payable as a result of incurred Covered Expenses will only be paid after benefits have been paid under any Other Valid and Collectible Group Insurance in effect for you. We will pay that portion of Covered Expenses that exceeds the amount of benefits payable for such expenses under your Other Valid and Collectible Group Insurance. We will advance payment to a Hospital, up to \$1,000, if needed to secure your medically necessary admission.

# **Covered Expenses:**

Accident Medical Expense/Sickness Medical Expense:

- expenses for the following Physician-ordered medical services: services of legally qualified Physicians and graduate nurses, charges for Hospital
  confinement and services, local ambulance services, prescription drugs and medicines, and therapeutic services incurred by you within one year
  from the date of your Sickness or Injury;
- 2. expenses for emergency dental treatment incurred by you during a Covered Cruise Vacation;

**Emergency Evacuation:** 



- 1. expenses incurred by you for Physician-ordered emergency medical evacuation, including medically appropriate transportation and necessary medical care en route, to the nearest suitable Hospital when you are critically ill or injured and no suitable local care is available, subject to the Program Medical Advisors prior approval;
- expenses incurred for non-emergency medical evacuation, including medically appropriate transportation and medical care en route, to a Hospital
  or to your place of residence, when deemed medically necessary by the attending Physician, subject to the Program Medical Advisors prior
  approval;
- 3. expenses for transportation not to exceed the cost of one round-trip economy class air fare to the place of hospitalization for one person chosen by you, provided that you are traveling alone and are hospitalized for more than 7 days;
- 4. expenses for transportation not to exceed the cost of one-way economy class air fare to your place of residence including escort expenses if you are 18 years of age or younger and left unattended due to the death or hospitalization of an accompanying adult(s), subject to the Program Medical Advisors prior approval;
- 5. expenses for one-way economy class air fare to your place of residence from a medical facility to which you were previously evacuated, less any refunds paid or payable from your unused transportation tickets, if these expenses are not covered elsewhere in the plan.

# Repatriation:

1. repatriation expenses for preparation and air transportation of your remains to your place of residence, or up to an equivalent amount for a local burial in the country where death occurred, if you die while on your Covered Cruise Vacation.

In Parts A & B (except Emergency Evacuation and Repatriation) we will not pay for any loss caused by or incurred resulting from a Pre-Existing Condi tion Exclusion as defined below.

Pre-Existing Condition means an illness, disease, or other condition during the 60-day period immediately prior to your effective date for which you or your Traveling Companion, or Immediate Family Member who is scheduled or booked to travel with you: 1) received or received a recommendation for a diagnostic test, examination, or medical treatment; or 2)took or received a prescription for drugs or medicine. Item 2) of this definition does not apply to a condition which is treated or controlled solely through the taking of prescription drugs or medicine and remains treated or controlled without any adj ustment or change in the required prescription throughout the 60-day period before coverage is effective under this Policy.

If you have any questions concerning this exclusion, please call 1-800-331-2796 for further clarification.

### Part C. Baggage Protection

# **Baggage and Personal Effects Benefits**

We will reimburse you, less any amount paid or payable from any other valid and collectable insurance or indemnity, up to the amount shown in the Schedule, for direct loss, theft, damage, or destruction of your Baggage during your Covered Cruise Vacation.

Valuation and Payment of Loss

Payment of loss under the Baggage and Personal Effects Benefit will be calculated based upon an Actual Cash Value basis. For items without receipts, payment of loss will be calculated based upon 80% of the Actual Cash Value at the time of loss. At our option, we may elect to repair or replace your Baggage. We will notify you within 30 days after we receive your proof of loss. We may take all or part of a damaged Baggage as a condition for payment of loss. In the event of a loss to a pair or set of items, we will: 1) repair or replace any part to restore the pair or set to its value before the loss; or 2) pay the difference between the value of the property before and after the loss.

# **Baggage Delay Benefits**

We will reimburse you, up to the amount shown in the Schedule, for the cost of reasonable additional clothing and personal articles purchased by you if your Baggage is delayed by a Common Carrier for 24 hours or more during the Covered Cruise Vacation. You must be a ticketed passenger on a Common Carrier.

# **Definitions**

Accident means a sudden, unexpected, unintended and external event, which causes Injury.

Actual Cash Value means purchase price less depreciation.

Baggage means luggage, personal possessions and travel documents taken by you on the Covered Cruise Vacation.

Business Partner means an individual who is involved, as a partner, with you in a legal general partnership and shares in the management of the business.

**Common Carrier** means any land, water, or air conveyance operated under a license for the transportation of passengers for hire, not including taxicabs or rented, leased or privately owned motor vehicles.

**Covered Cruise Vacation** means: a period of travel away from Home to a destination outside your city of residence; the purpose of the Cruise Vacation is business or pleasure and is not to obtain health care or treatment of any kind.

**Cruise Vacation** means a trip for which coverage has been elected and the plan payment paid, and all travel arrangements are arranged by Carnival Cruise Line prior to the Scheduled Departure Date of the trip. Also covered by this definition are any direct round trip air flights booked by others to and from the scheduled Cruise Vacation departure and return cities, provided the dates of travel are within 14 total days of the scheduled land tour or cruise date s.

**Domestic Partner** means a person who is at least eighteen years of age and you can show: 1) evidence of financial interdependence, such as joint bank accounts or credit cards, jointly owned property, and mutual life insurance or pension beneficiary designations; 2) evidence of cohabitation for at I east the previous 6 months; and 3) an affidavit of domestic partnership if recognized by the jurisdiction within which they reside.

**Elective Treatment and Procedures** means any medical treatment or surgical procedure that is not medically necessary including any service, treatment, or supplies that are deemed by the federal or a state or local government authority or by us to be research or experimental or that is not recognized as a generally accepted medical practice.



Home means your primary or secondary residence.

Hospital means an institution, which meets all of the following requirements: 1) it must be operated according to law; 2) it must give 24 hour medical care, diagnosis, and treatment to the sick or injured on an inpatient basis; 3) it must provide diagnostic and surgical facilities supervised by Physicians; 4) registered nurses must be on 24 hour call or duty; and 5) the care must be given either on the hospital's premises or in facilities available to the hospital on a pre-arranged basis. A Hospital is not: a rest, convalescent, extended care, rehabilitation or other nursing facility; a facility which primarily trea ts mental illness, alcoholism, or drug addiction (or any ward, wing, or other section of the hospital used for such purposes); or a facility which provides ho spice care (or wing, ward, or other section of a hospital used for such purposes).

Immediate Family Member includes your or the Traveling Companion's spouse, child, spouse's child, son-daughter-in-law, parent(s), sibling(s), grandparent(s), grandchild, step brother-sister, step-parent(s), parent(s)-in-law, brother-sister-in-law, aunt, uncle, niece, nephew, cousin, Do mestic Partner, or ward.

**Injury** means bodily harm caused by an Accident which: 1) occurs while your coverage is in effect under the plan; and 2) requires examination and treatment by a Physician. The Injury must be the direct cause of loss and must be independent of all other causes and must not be caused by, or result from, Sickness

Insurer means Stonebridge Casualty Insurance Company.

**Original Airfare** means air arrangements that are any direct round trip air flights booked by others to and from the scheduled Cruise Vacation departure and return cities, provided the dates of travel for the air flights are within 14 total days of the scheduled land tour or cruise dates.

Other Valid and Collectible Group Insurance means any group policy or contract which provides for payment of medical expenses incurred because of Physician, nurse, dental or Hospital care or treatment; or the performance of surgery or administration of anesthesia. The policy or contract providin g such benefits includes group or blanket insurance policies; service plan contracts; employee benefit plans; or any plan arranged through an employer, labor union, employee benefit association or trustee; or any group plan created or administered by the federal or a state or local government or its agencie s. In the event any other group plan provides for benefits in the form of services in lieu of monetary payment, the usual and customary value of each service re ndered will be considered a Covered Expense.

Payments or Deposits means the cash, check, or credit card amounts actually paid to the Policyholder for your Covered Cruise Vacation.

**Physician** means a person licensed as a medical doctor by the jurisdiction in which he/she is resident to practice the healing arts. He/she must be practicing within the scope of his/her license for the service or treatment given and may not be you, a Traveling Companion, or an Immediate Family Me mber of yours.

Plan Participant means an eligible person who arranges a Covered Cruise Vacation and pays any required plan payment.

Policy means the contract issued to the Policyholder providing the benefits specified herein.

Policyholder means the legal entity in whose name this Policy is issued, as shown on the benefit Schedule.

Quarantined means the isolation of a person afflicted with or exposed to a communicable disease, the purpose being to prevent the spread of disease.

Program Medical Advisors means On Call International.

Schedule means the benefit schedule shown on the Certificate for each Plan Participant.

Scheduled Departure Date means the date on which you are originally scheduled to leave on your Covered Cruise Vacation.

Scheduled Return Date means the date on which you are originally scheduled to return to the point where the Covered Cruise Vacation started or to a different final destination.

**Sickness** means an illness or disease of the body which: 1) requires examination and treatment by a Physician; and 2) commences while the plan is in effect. An illness or disease of the body that first manifests itself and then worsens or becomes acute prior to the effective date of this plan is no t a Sickness as defined herein and is not covered by the plan.

**Traveling Companion** means a person whose name appears with you on the same Cruise Vacation arrangement and who, during the Cruise Vacation, will share accommodations with you.

**Usual and Customary Charge** means those charges for necessary treatment and services that are reasonable for the treatment of cases of comparable severity and nature. This will be derived from the mean charge based on the experience in a related area of the service delivered and the MDR (Medica I Data Research) schedule of fees valued at the 90th percentile.

# **General Plan Exclusions**

# In Parts A & B:

We will not pay for any loss or expense caused by or incurred resulting froma Pre-Existing Condition, as defined in the plan. This Exclusion does not apply to benefits under covered expenses emergency medical evacuation or repatriation of remains of the Medical Expense/Emergency Assistance Benefits coverage, or for Trip Cancellation/Trip Interruption claims resulting from death.

# In Parts A & B:

We Will Not Pay For Any Loss Under The Plan Caused By Or Incurred Resulting From: mental, nervous, or psychological disorders, except if hospitalized; 2) being under the influence of drugs or intoxicants, unless prescribed by a Physician; 3) normal pregnancy, except if hospitalized; or elective abortion; 4) declared or undeclared war, or any act of war; 5) service in the armed forces of any country; 6) operating or learning to operate any aircraft, as pilot or crew; 7) any unlawful acts, committed by you or a Traveling Companion (whether Plan Participant or not); 8) any amount paid or payable un der any Worker's Compensation, Disability Benefit or similar law; 9) Elective Treatment and Procedures; 10) medical treatment during or arising from a Co vered Cruise Vacation undertaken for the purpose or intent of securing medical treatment; 11) business, contractual or educational obligations of you or an Immediate Family Member; 12) failure of any tour operator, Common Carrier, or other travel supplier, person or agency to provide the bargained-for tr avel arrangements; 13) a loss that results from an illness, disease, or other condition, event or circumstance which occurs at a time when the plan is not in effect for you.

In Part C:

**Items Not Covered** 



We Will Not Pay For Damage To Or Loss Of:1) a loss or damage caused by detention, confiscation or destruction by customs; 2) animals; 3) property used in trade, business or for the production of income, household furniture, musical instruments, brittle or fragile articles, or sporting equipment if the loss results from the use thereof; 4) artificial limbs or other prosthetic devices, artificial teeth, dental bridges, dentures, dental braces, retainers or other orthodontic devices, hearing aids, any type of eyeglasses, sunglasses or contact lenses; 5) documents or tickets, except for administrative fees required to reissue tickets; 6) money, stamps, stocks and bonds, postal or money orders, securities, accounts, bills, deeds, food stamps or credit cards; 7) pro perty shipped as freight or shipped prior to the Scheduled Departure Date.

### Losses not covered

We will not pay for loss arising from:1) theft or pilferage from an unattended vehicle; 2) mysterious disappearance.

# **Term Of Coverage**

### When Coverage Begins

All coverages (except Pre-Departure Trip Cancellation and Post-Departure Trip Interruption) will take effect on the later of: 1) the date the plan payment has been received by Carnival Cruise Line; 2) the date and time you start your Covered Cruise Vacation; or 3) 12:01 A.M. Standard Time on the Scheduled Departure Date of your Covered Cruise Vacation.

Pre-Departure Trip Cancellation coverage will take effect on the day your plan payment is received by Carnival Cruise Line. Post-Departure Trip Interr uption coverage will take effect on the Scheduled Departure Date of your Covered Cruise Vacation if the required plan payment is received.

### When Coverage Ends

Your coverage automatically ends on the earlier of: 1) the date the Covered Cruise Vacation is completed; 2) the Scheduled Return Date; 3) your arr ival at the return destination on a round-trip, or the destination on a one-way trip; 4) cancellation of the Cruise Vacation covered by the Plan.

If your air arrangements are greater than 4 total days before and/or after your Cruise Vacation, you will also be covered for Trip Interruption, Trip Delay, and benefits under Parts B and C on the day(s) you are flying to/from your destination.

### **Claims Procedure**

- 1. **TRIP CANCELLATION CLAIMS:**Contact your travel agent, Carnival Cruise Line and Berkely IMMEDIATELY to notify them of your cancellation and to avoid any non-covered expenses due to late reporting. Berkely will then forward the appropriate claim form that must be completed by you AND THE ATTENDING PHYSICIAN, if applicable.
- ALL OTHER CLAIMS: Report your claim as soon as possible to Berkely. Provide the policy number, your travel dates, and details describing the
  nature of your loss. Upon receipt of this information, Berkely will promptly forward you the appropriate claim form to complete.

# Online: www.travelclaim.com

Mail: Berkely, 300 Jericho Quadrangle, PO Box 9022, Jericho, NY 11753

**Phone:** 1-800-331-2796 or 1-516-342-2720

Office Hours: 8 A.M. - 10 P.M. ET, Monday - Friday, 9 A.M. - 5 P.M. ET, Saturday

**IMPORTANT:** In order to facilitate prompt claims settlement upon your return, be sure to obtain as applicable: detailed medical statements from Physicians in attendance where the Accident or Sickness occurred; receipts for medical services and supplies; receipts from the Hospital; police reports or claim s reports from the parties responsible (e.g., airline, cruise line, hotel, etc.) for any loss, theft, damage, or delay. In the event of a baggage clai m, receipts for any lost or damaged items will be required. In the event of a Baggage Delay or Trip Delay claim, receipts for any additional covered expenses will be required, as well as verification of the delay. You must receive initial treatment within 90 days of the accident that caused the Injury or the onset of the Sickness.

# **Enrollment Procedure**

For your convenience, the cost of the plan may be automatically included as an option on Carnival's invoice and included in the total balance due. Enrollment in Carnival's Cruise Vacation Protection, is made by simply paying this amount. If you do not wish to take advantage of Carnival's Cruise Vacation Protection, simply deduct the cost from your remittance (or ask your travel agent to do so). If Carnival's Cruise Vacation Protection has not bee n included on your invoice and you wish to purchase it, simply ask your travel agent to contact Carnival to arrange for billing. If you wish to purchase the Carniva I Travel Insurance Program only, please contact Berkely. Please note: Payment for the plan may not be accepted after the Cruise Vacation Protection cost has be en paid in full. Payment of the cruise deposit does not automatically activate enrollment in the plan. In order to activate enrollment, you must pay the appropriate plan cost in addition to the required cruise deposit amount.

The plan cost is non-refundable once you enter the cancellation penalty period.

This program was designed for Carnival guests by BerkelyCare<sup>SM</sup>.

IN CALIFORNIA: BerkelyCare<sup>SM</sup> is a service mark of Aon Direct Insurance Administrators, CA Insurance License # 0795465. IN ALL OTHER STATES: BerkelyCare<sup>SM</sup> is a division of Affinity Insurance Services, Inc. in all states other than CA, except: AIS Affinity Insurance Agency, Inc. in MN and OK and AIS Affinity Insurance Agency in NY.

For additional information regarding the plan, call: 1-800-331-2796 or 1-516-342-2720

Office hours: 8 A.M. - 10 P.M. ET, Monday - Friday, 9 A.M. - 5 P.M. ET, Saturday

# **General Provisions**

Our Right To Recover From Others We have the right to recover any payments we have made from anyone who may be responsible for the loss. You and anyone else we insure must sign any papers and do whatever is necessary to transfer this right to us. You and anyone else we insure will do nothin g after the loss to affect our right.

# **Claims Provisions**

Payment of Claims Claims for benefits provided by the plan will be paid as soon as written proof is received.

Benefits are paid directly to you, unless otherwise directed. Any accrued benefits unpaid at your death will be paid to your estate or, if no estate, to your beneficiary. If you have assigned your benefits, we will honor the assignment if a signed copy has been filed with us. We are not responsible for the validity of any assignment.



# Carrier and Form Number Information

The Carnival Travel Insurance Program is underwritten by Stonebridge Casualty Insurance Company, an AEGON Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000. In CA, HI, NE, NH, PA, TN, and TX, Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OR, OH, VT, WA, and WY, Policy Form #'s TAHC5100IPS and TAHC5200IPS. Certain coverages are under series TAHC6000 and TAHC7000.

This is a brief Description of Coverage. This is not your Policy/Certificate of Insurance. If you are a resident of one of the following states (IL, IN, KS, LA, OH, OR, VT, WA, or WY), your Policy is provided on an individual form. You can request a copy of your Individual Policy or your Certificate of Insurance for all other states by calling 1-800-453-4090.

# **NOTICE TO CALIFORNIA RESIDENTS**

This policy contains disability insurance benefits or health insurance benefits, or both, that apply only during a Covered Cruise Vacation. You may have coverage from other sources that already provides you with these benefits. You should review your existing policies. If you have any questions about your current coverage, call your insurer or health plan.

# **NOTICE TO FLORIDA RESIDENTS**

Your homeowner's policy, if any, may provide coverage for loss of personal effects provided by the baggage/personal effects coverage. This insurance is not required in connection with the purchase of tickets for your Carnival Cruise Line Cruise Vacation.

# NOTICE TO NEW YORK RESIDENTS ONLY

The Carnival Cancellation Fee Waiver Program may be purchased separately from the Carnival Travel Insurance Program. Contact 1-888-722-2195 for details.

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# CAREFREE<sup>TM</sup> WORLDWIDE EMERGENCY ASSISTANCE Provided By On Call International

CareFree™ Travel Assistance	24/7
Medical Assistance	24/7
Emergency Services	24/7

Not a care in the world... when you have our 24/7 global network to assist you on your travels.

# CareFree<sup>TM</sup> Travel Assistance

# Travel Arrangements

- · Arrangements for last-minute flight and hotel changes
- Luggage Locator (reporting/tracking of lost, stolen or delayed baggage)
- · Hotel finder and reservations
- Airport transportation
- Rental car reservations and automobile return
- Coordination of travel for visitors to bedside
- Return travel for dependent/minor children
- · Assistance locating the nearest embassy or consulate
- Cash transfers
- Assistance with bail bonds

# Pre-Cruise Information

- Destination guides (hotels, restaurants, etc.)
- Weather updates and advisories
- Passport requirements
- Currency exchange
- · Health and safety advisories

# **Documents and Communication**

- · Assistance with lost travel documents or passports
- Live email and phone messaging to family and friends
- Emergency message relay service
- Multilingual translation and interpretation services

# Medical Assistance Services

- · Medical case management, consultation and monitoring
- Medical Transportation
- Dispatch of a doctor or specialist
- Referrals to local medical and dental service providers
- Worldwide medical information, up-to-the-minute travel medical advisories, and immunization requirements
- Prescription drug replacement
- Replacement of eyeglasses, contact lenses and dental appliances

# **Emergency Services**

· Emergency evacuation



- · Repatriation of mortal remains
- · Emergency medical and dental assistance
- · Emergency legal assistance
- · Emergency medical payment assistance
- · Emergency family travel arrangements

CareFree™ Travel Assistance, Medical Assistance and Emergency Services can be accessed by calling On Call International at 1-(866) 509-7712 or, from outside the U.S. or Canada, call collect: 1-(603) 894-9386.

\* If you have any difficulty making this collect call, contact the local phone operator to connect you to a US-based long-distance service. In this case, please let the Assistance Provider answering the phone know the number you are calling from, so that he/she may call you back. Any charges for the call will be considered reimbursable benefits.

Note that the problems of distance, information, and communications make it impossible for the Program Administrator, Carnival Cruise Line, or On Call International to assume any responsibility for the availability, quality, use, or results of any emergency service. In all cases, you are still respon sible for obtaining, using, and paying for your own required services of all types.

# Fold Do Not Cut

# Fold Do Not Cut

1ST FOLD - (DO NOT CUT)

Sailing: September 21, 2017

6GL2Z2

**DECK R** R155 **STARBOARD** AFT-S

3RD FOLD - (DO NOT CUT)



**CARNIVAL PARADISE** 

Name:

STAPLE OR TAPE HERE

# Name:

# **BARADISE** CARNIVAL



**2-T-1A** 

**ОВИРОВИЕ** 

**B122** 

DECK

Booking #: 6GL2Z2

September 21, 2017 Sailing:

2ND

FOLD - (DO NOT CUT)

Bon Voyage! "Fun Ship®" cruise. FnJoy your

tags in color. If is not necessary to print luggage

50 pounds and not exceed 24"w x 16"h. Each suitcase should not weigh more than berson.

checked baggage to two suitcases per Note: Guests are encouraged to limit their

tape the tag around your luggage handle. After the folding is completed, staple or ship's name, the booking number etc.) facing out (you should be able to read the Fold along the lines with the bag tag print

of your bag tag.

name in the GUEST: section of each copy tor each piece of luggage. Please print your Be sure to print a copy of this Luggage Tag

Instructions Your Carnival Luggage Tag

# Your Carnival Luggage Tag Instructions

Be sure to print a copy of this Luggage Tag for each piece of luggage. Please print your name in the GUEST: section of each copy of your bag tag.

Fold along the lines with the bag tag print facing out (you should be able to read the ship's name, the booking number etc.) After the folding is completed, staple or tape the tag around your luggage handle.

Note: Guests are encouraged to limit their checked baggage to two suitcases per

Each suitcase should not weigh more than 50 pounds and not exceed 24"w x 16"h.

It is not necessary to print luggage tags in color.

> Enjoy your "Fun Ship®" cruise. Bon Voyage!

18 September 14, 2017 11:06am